



LIW | Leadership, not just leaders

Jan Heckscher
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Originally from London and based in Australia for the last twenty four years, Jan's greatest strengths and talents are based in her ability and genuine commitment to helping organisations and individuals maximise their potential. Her enthusiastic style contributes hugely to the consistent achievement of successful outcomes for clients.

Before establishing her own consultancy in 1993, Jan was employed by Hyatt Hotels, working internationally with the company for eight years as a Training Manager. This role provided invaluable operational management experience in countries including England, Hungary, Switzerland and Belgium. Subsequently transferred to Australia, Jan worked initially at Hyatt Regency Perth where her major focus involved affecting cultural change throughout all levels of the organisation, before moving to Grand Hyatt Melbourne where she managed the training department of the hotel which, at that time, employed a thousand staff.

Jan's approach is influenced by her vast experience gained over twenty five years as a trainer and facilitator in a wide variety of industries and business cultures, including training assignments in the Asia Pacific region. Supporting the Australian Institute of Management and their corporate clientele over many years is evidence of Jan's capacity to develop and sustain long term relationships. Jan also designed and facilitated the AIM public Time Management programs for Victoria and Tasmania over a five year period. She is an accredited trainer in Life Styles Inventory (LSI) and the DISC Personal Profile System.

In 2010, Jan was invited to be part of the national coaching team at KPMG, working with partners on LSI debriefs and subsequent provision of coaching. She has consulted to BP in four different countries. Over many years she has conducted personal development weekend workshops on self-esteem and personal empowerment. Her client list includes CitiPower, KPMG, Parliament of Victoria, BP, Peninsula School, William Angliss Institute of TAFE, Cabrini Hospital, Tourism Queensland, The Australian Club, The Windsor Hotel, Abercrombie & Kent and Victoria University.

Mini Bio

- Jan specialises in coaching individuals to reach their potential
- Jan's career includes training and change management in the hospitality sector and in running her own successful business

Qualifications

- DiSC
- LSI