

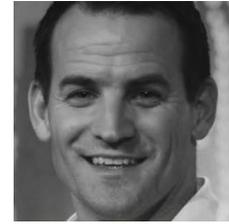


LIW | Leadership, not just leaders

Steve Baker

Associate Consultant

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Steve works within client organisations to inspire, challenge and develop leaders and their teams driven by the belief that a leader's purpose is to create an environment in which people can perform at their best. He is an experienced facilitator, coach, and keynote speaker.

Steve spent over a decade working in financial services in a variety of leadership roles specialising in Lean and Six Sigma as a practitioner, coach and trainer. During his career he recruited, managed, and coached teams of up to 50 people, managed project, and operational budgets of over \$20m and delivered projects that created annualised benefits of over \$5m with ROI well in excess of 100% and payback often less than 6 months.

Now working as a full-time facilitator, Steve has helped develop executives and leaders at companies like Qantas, Optus, Westpac, Woolworths, Janssen and KPMG. His engagements range from facilitating team offsites with as few as 6 participants to conferences with over 600.

Passionate about working with leaders he is skilled at helping his clients solve challenging problems, develop more motivated teams and deliver improved performance. Described by clients as a valued partner and strategic guide Steve is noted for his humour, energy and ability to quickly engage an audience as well as the strength to challenge the status quo. Above all his focus is on truly understanding his clients' requirements so that he can work with them to deliver the desired outcome.

Mini Bio

- As a skilled and experienced facilitator Steve works with his clients to help inspire, challenge and develop leaders and their teams.
- With over a decade in financial services working as a leader, coach and facilitator Steve brings real world experience and skilled facilitation to the leadership and business challenges that his clients face

Qualifications

- BA Hons in Mathematics from Durham University
- Post graduate Certificate in Coaching and Development from the University of Portsmouth
- Accredited as an Executive Coach with the European Mentoring and Coaching Council (EMCC)
- HDBI accredited facilitator
- Lean Six Sigma practitioner, trainer and coach